



# *Working together for families... IS AN ART*

2006 Annual Report and 2007 Calendar



Louisville, Kentucky





# NEIGHBORHOOD PLACE

*Working together to provide health,  
education, employment and human  
services for children and families*

## STUDIO2000 ARTISTS AND ARTWORK

Throughout this Neighborhood Place annual report and calendar, students from Jefferson County Public Schools and other Louisville area high schools are shown creating pieces of art. They are part of Studio2000, a program of Louisville Metro Human Services Office of Youth Development (OYD). Studio2000 artists are chosen for their talent and work together to foster mutual inspiration and creative collaboration. OYD also coordinates eight Neighborhood Youth Boards, one in each Neighborhood Place area.

Studio2000 artists use a variety of mediums – from fiber, to clay, to paint and pastels – and like the staff of Neighborhood Place are creative in their approaches to working with the tools at their disposal. While the students manning Studio2000 use brushes, trowels and palette knives, Neighborhood Place professionals use the tools they have – communication, partnership, respect, collaboration and others.

We at Neighborhood Place wish to thank these young artists for inspiring us with their beautiful works, their fresh vision, and for their unique insight into a world of creativity.

**MISSION:** Neighborhood Place works with communities in Louisville/Jefferson County, Kentucky, to provide blended and accessible health, education, employment, and human services that support children and families in their progress toward self-sufficiency.

## PARTNERS

### Louisville Metro Government

- Human Services
- Health Department
- Office of Youth Development
- Community Action Partnership

### Kentucky Cabinet for Health and Family Services

- Family Support
- Protection and Permanency
- Community Coordinated Child Care\*

### Jefferson County Public Schools

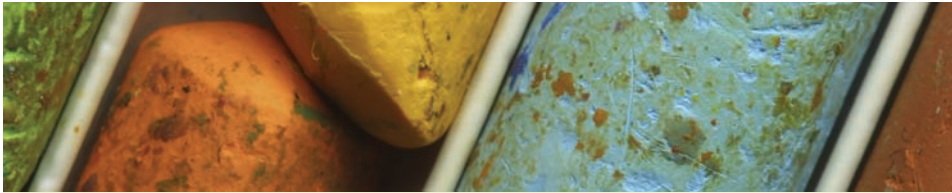
- Family Resource Centers / Youth Service Centers
- School Social Workers and Program Specialists
- Assistant Directors of Pupil Personnel
- English as a Second Language Intake

### Seven Counties Services, Inc.

- Prevention
- Jefferson Alcohol and Drug Abuse Center

\* under contract





## GOALS

- To improve economic self-sufficiency among families who receive Neighborhood Place services
- To improve the health status of mothers and babies who receive Neighborhood Place services
- To reduce violence within families who receive Neighborhood Place services
- To improve the level of student participation in school among children who receive Neighborhood Place services
- To provide citizens with timely access to an array of health, education, employment, and human services
- To provide services that are coordinated
- To work in concert with communities

## SERVICES

- Emergency Financial Assistance for rent, mortgage and utilities
- Food Stamps and Medicaid
- Clinic Services and Immunizations
- WIC Nutrition Program and emergency food supplies
- Kentucky Temporary Assistance Program (KTAP/TANF)
- Child Protective Services
- Child Care Assistance
- School Social Services and Truancy Referrals
- Linkage to Youth Services
- Resources for Pregnant Teens and First-time Parents
- Early Intervention and Prevention
- Family Intervention Services
- Linkage to Employment, Housing and utility assistance



## *Working together for families is an ART that appreciates... HISTORY*

More than 15 years ago, before Neighborhood Place was created, families who lived in different parts of Louisville and needed assistance had to travel to many locations to access services. They took the bus to one building to apply for Food Stamps, Medicaid or welfare benefits; to a different site for health services; to another for emergency financial needs; and to still another for employment counseling.

Then in 1990, the Kentucky Education and Reform Act (KERA) was passed, presenting a new design for public education. As they drew up the legislation, lawmakers realized that schools alone could not provide all the supports necessary to make sure children were academically successful. An innovative provision of KERA mandated that communities establish Family Resource and Youth Service Centers (FRYSC) in or near schools to address social issues that impeded academic performance.

Local community leaders also knew that FRYSCs could not do the job alone. Health, education, mental health and human service agency heads, who had long talked of a more unified system, created the first Neighborhood Place, which was envisioned as a system of service centers covering the entire county.

So in Louisville, these school resource centers were connected with community resources from the start. But would the Neighborhood Place concept work? The moment of truth came during the first year of operation: 23 children of elementary school age, who were referred to First Neighborhood Place for a pattern of not attending school that could have resulted in court referral for educational neglect, all returned to school the following year without court involvement. The jury was in, the Neighborhood Place concept could work!

What Neighborhood Place has discovered since is that serving families is more art than science. It takes creatively working with a family to craft an approach that works.

Neighborhood Place is a partnership of public sector agencies that have come together to create a network of community-based "one-stop" service centers. The purpose is to provide blended and accessible health, education, employment and human services that support children and families in their progress toward self-sufficiency.





# JANUARY 2007

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1  New Year's Day	2	3	4	5	6
7	8	9	10	11	12	13
14	15  Martin Luther King, Jr.'s Birthday (Observed)	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

## Working together for families is an *ART* that takes... **DEDICATION**

When Neighborhood Place began, poor children were the common element for all the partner agencies. Responding to an alarming rise in the number of young children living in poverty, those first agency leaders knew that in order to help children we had to help parents and families. The original Neighborhood Place boundaries, which are still valid today, were drawn to include 5,000 children in poverty.

For more than a decade, Neighborhood Place has put an end to the traditional, fragmented system of service delivery in Louisville. Today over 500 staff from public partner agencies work together at eight Neighborhood Places and three satellite sites located in areas where families who need the services live.

Health, education and human service professionals provide integrated, coordinated services to help families find the best avenues to self-sufficiency. A Community Council that is comprised of customers and people who live and work in the area guide services, tailored to fit each Neighborhood Place.

Neighborhood Place leadership routinely emphasizes the importance of staff creatively seeking new ways to serve families. Because staff members share common, interrelated Neighborhood Place goals, these caring professionals make a difference for the families they serve.

**MISSION:** Working together to provide health, education, employment and human services

**“Very friendly staff that I came into contact with. I must say that I never knew the magnitude which the workers take upon themselves.”**

*— Client*

### **Why families come to Neighborhood Place\***

- 65%** Need food stamps or financial assistance
- 20%** Have lost income and need help with rent or utilities
- 17%** Need information about employment or new career
- 11%** Want to learn about WIC (Women, Infants and Children nutrition program)
- 10%** Interested in applying for subsidized housing
- 7%** Interested in applying for child-care assistance

\*families could provide more than one answer



# FEBRUARY 2001

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26 Presidents' Day	27	28			

## Working together for families is an *ART* that requires... *RESPECT*

Neighborhood Place has set a new standard for treating families with respect and for coordinating public-sector services to help them. At Neighborhood Place, respect for families is conveyed all the way from the first greeting at the front door to the time a case is closed.

As partners talk with other communities that hope to replicate the Neighborhood Place model, they frequently mention the power and importance of “sticking to the vision.” Staff who share that vision resonate with the notion of “*focusing on families rather than programs*,” of “*listening to families*,” of “*putting families and their views about success at the center*.” Staff show a real commitment to the vision.

Families tell us this approach really works. Since it was instituted in 1999, the annual Neighborhood Place Client Satisfaction Snapshot has consistently shown that clients are satisfied with our services and would recommend Neighborhood Place to a friend.

Client surveys also indicate that the most prominent sources of referrals to Neighborhood Place are friends, neighbors and family members. These same clients also express a high degree of satisfaction in having their needs met.

**Organizational Value:** Respect and value families from initial greeting to case closure

**“I was treated with a welcome and everyone was friendly. My worker was very nice and helpful. I appreciate it.”**

— Client

### Client Satisfaction

- 94%** Easy to get to
- 93%** Hours are convenient
- 90%** Services were explained
- 90%** Had input in decision-making
- 94%** Would recommend Neighborhood Place to a friend





MARCH 2007

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
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25	26	27	28	29	30	31

## Working together for families is an *ART* that takes... **COLLABORATION**

Anyone who works at a Neighborhood Place will tell you that collaboration is hard work, but that it pays off. While families overwhelmingly say they would return to Neighborhood Place or recommend it to a friend, staff members consistently say that working in neighborhoods is the best way to serve families. And that working in teams and across agencies – with people you get to know well – makes that work more effective.

When Neighborhood Place began, it was hard at first to convince staff to work in a Neighborhood Place. One staff member, who shared that she had been one of the first said, *“It’s scary to move out of your paradigm. But I actually chose to come to the Neighborhood Place and, after a year working here, I could see the benefits.”*

In the beginning, collaboration across public jurisdictions was rare. Even since then, we have been told that no other community has assembled such a broad range of agencies – from state to regional to local – working together to provide such a comprehensive array of services.

Over the years, partner agencies have come to appreciate Neighborhood Place for its value as “neutral ground” where new ideas flourish. Because initiatives are “Neighborhood Place projects,” they are embraced and celebrated by all. Most telling is the attitude of the 500 staff members who work in the eight Neighborhood Place and three satellite sites. When asked about their work, staff routinely identify with their Neighborhood Place site first – then their agency of record. Over the years, they have become a cohesive team that works together to help families find the best avenues to stability, safety and self-sufficiency.

This new way of doing business calls for true collaboration. At Neighborhood Place, staff recognize their limitations and their areas of excellence. Staff members affirm, “We all own this.”

**Founding Principle:** recognize that collaboration occurs among people not among institutions


**“If I can talk about another agency and their programs as well as they can talk about mine, we are doing something right.”**

– Staff member





APRIL 2007

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3 Passover	4	5	6	7
8 Easter	9	10	11	12	13	14
15	16	17	18	19	20	21
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## Working together for families is an *ART* that requires... *COMMUNICATION*

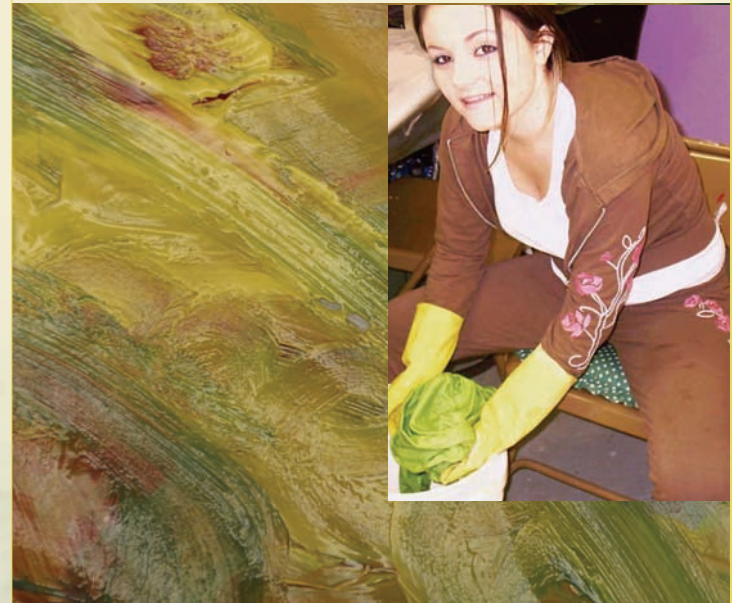
At Neighborhood Place, we are often asked, “Why does this partnership work?” While shared goals and values are essential, we have found that communication is key – consistent, on-going and honest communication – not only among partner agencies but also among the staff and community. One Neighborhood Place staffer put it well, “*It is like in a marriage, we can’t take one another for granted.*”

Nowhere is the need for effective communication more clear than when children are not performing well in school. **Family Resource and Youth Service Centers (FRYSC)** serve as the Neighborhood Place connection with the schools and often initiate the conversation. FRYSC coordinators are charged with helping children and their families reduce the barriers to learning – and that is where Neighborhood Place services help, providing almost any service needed. While FRYSCs often collaborate with Neighborhood Place on back-to-school events and other programs, FRYSC coordinators routinely refer families – several thousand every school year – to Neighborhood Place.

Neighborhood Place has increased the depth of its communication by implementing **Family Team Meetings (FTM)** as standard practice at all sites. FTMs are facilitated work sessions that involve the family, extended family, neighbors and agency partners – anyone who can help the family develop a family plan that addresses critical issues. FTMs began in an effort to prevent removal of a child or children from the home or to identify relatives for placement. The tool has been so effective that it is now used for a variety of family issues to better match the family’s needs with services and to create a system of support that will sustain the family over time.

Staff members have discovered that working in teams that are rooted in common vision has created positive energy and generated creative solutions for clients.

**Founding Principle:** Work together in teams that place the needs of families above agency or procedural concerns



“If we work together to help families we have to be able to communicate – with the family members and with one another.”

– Staff member



MAY 2007

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Memorial Day Holiday



## Working together for families is an *ART* that takes... **PARTNERSHIP**

At Neighborhood Place, staff implement a unique partnership when child abuse or neglect has been substantiated and it has been determined that the parent abused substances. A professional from **JADAC**, the Jefferson Alcohol and Drug Abuse Center, partners with the family's state social worker and together they work with the family.

This innovative team – with its underlying goal of family reunification into sober families – has had remarkable success. Fully 100% of the families who work with the team are reunited, and the time these children spend in foster care is half that of children whose parents do not participate. The program has been so successful that the Kentucky Cabinet for Health and Family Services Division of Protection and Permanency will soon expand what now has been named “**Start Plus**” to other Neighborhood Place areas where the rate of removal from birth parents is high.

More than ten years of hard work, including implementing programs such as Community Partnership for Protecting Children, Family to Family and Comprehensive Family Services, have culminated in Neighborhood Place receiving national recognition for its role in improving child welfare practice. Louisville once again has been selected as a Peer to Peer Support site, part of a peer mentoring process to further community partnerships to reduce child abuse. As in past years, out-of-state groups will come to Louisville to learn about best practice approaches developed from these models.

Partnerships like Start Plus and those around improving child welfare practice have made a difference for hundreds of at-risk families. These programs are successful when those involved recognize that no one agency has all the answers and alone cannot affect the changes needed for families.

**Organizational Value:** Work with families as partners using family team meetings

**“That’s the first time anyone ever asked me about my strengths and what I do right for my kids.”**

*– Client*

### **Louisville Metro Child Abuse and Neglect Profile:**

The most recent census shows

**167,831** youth under 18.

*Of these,*

**4,689 (2.8%)** were victims of substantial abuse or neglect.

*Of these,*

**2,563 (54.7%)** substantiated cases involved substance abuse.

*Of these,*

**358** were referred to the Neighborhood Place Substance Abuse Team.

*Of these,*

**351** appeared for their appointment.

*Of these,*

**100% completed their Cabinet for Health and Family Services Goals**



JUNE 2007

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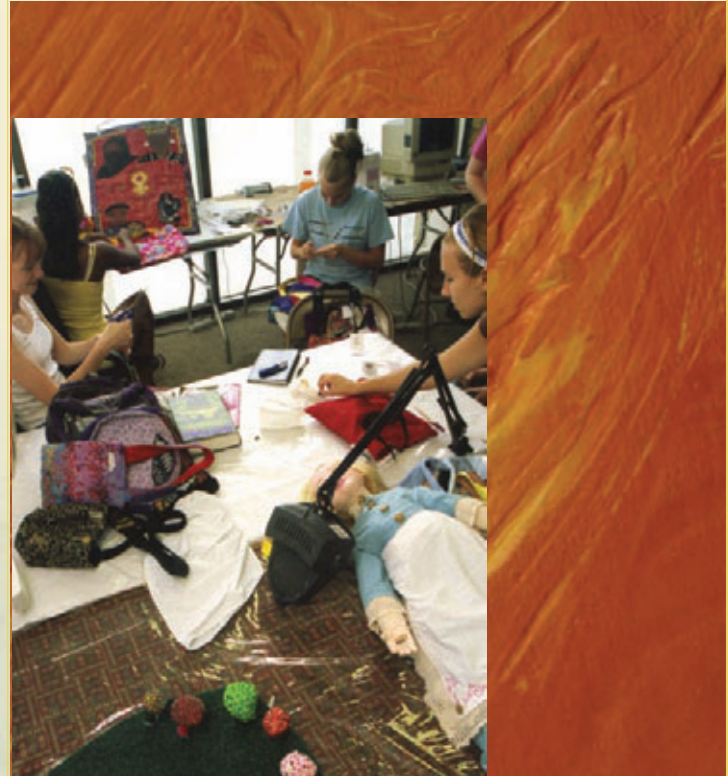
## Working together for families is an *ART* that values... *EFFECTIVENESS*

Throughout the years, Neighborhood Place clients consistently have been asked to articulate their needs. Most tell us they come because they need food stamps, financial assistance or a medical card. Some have lost income and need help with rent or utilities, and some want to find out about employment or a new career. Others want to learn about **WIC** (Women, Infants, and Children nutrition program), are interested in applying for subsidized housing, or want childcare assistance.

While families generally come in asking for a single service, they often find that a conversation with a caring worker will lead to help for other issues they face. The result: a mom applying for WIC (a federal program that provides nutrition education and healthy foods to pregnant, postpartum and breastfeeding women and their children) not only gets vouchers redeemable at grocery stores for nutritious foods, she also might learn that she is eligible for help with utilities through the **Low Income Emergency Heating Assistance Program** (LIHEAP). Or a visit for a child who needs immunizations might lead to information about a community school, which is open after-school to provide tutoring and recreation. Or perhaps it will result in a referral to a **Louisville Metro Office of Youth Development** (OYD) staffer who will get the child involved in a Neighborhood Youth Board or the Youth Service and Career Institute.

A number of Neighborhood Place sites house staff from **Community Coordinated Child Care** (4-C). These team members work with parents to help them find child care so they can go to work or attend school. Families who earn below 150% of the federal poverty level can qualify for federal Child Care Development Block Grant and TANF funds and Kentucky Tobacco Settlement funds. Families also access child care information and referral services and are screened for eligibility in other 4-C child care financial assistance programs.

**Founding Principle:** Provide multiple services in one location



**“Fast service and  
nice to clients.  
Doing a good  
job. Thank you.”**

*– Client*



JULY 2007

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
1	2	3	4 Independence Day	5	6	7
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15	16	17	18	19	20	21
22	23	24	25	26	27	28
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## Working together for families is an *ART* that improves... *ACCESS*

Neighborhood Place brings together staff from multiple agencies in one accessible location to work respectfully with families in their own neighborhoods. The size and constellation of services varies from location to location based on the needs of that neighborhood and the scope of other services available there. Centers are sited near bus lines in easily located public buildings that are comfortable to enter. While services at each site may not always be the same, they do correspond to what families and community data tell us is needed.

Many families – more than 20% who come to Neighborhood Place for services – tell us they need help finding affordable housing, and all staff make referrals to community agencies that can help. In dire cases, the **Homeless Families Response Team**, two Louisville Metro Human Services staff members, works with families and individuals who are homeless or on the brink of homelessness find temporary shelter, and then works with them to find permanent housing.

The Louisville Metro Health Department (LMHD), responding to community data that pointed to three areas of high infant mortality, several years ago applied for a federal **Healthy Start** grant. Three Neighborhood Place areas – Northwest, Bridges of Hope and Ujima – are fortunate to house Healthy Start nurses and paraprofessionals who visit pregnant women and their babies in their homes, and continue those visits until the babies reach age two. Among the families it serves, Healthy Start has maintained a zero infant mortality rate and is credited with increasing in the number of women initiating prenatal care in the first trimester, improving pregnancy outcomes, and increasing the number of women receiving preventive care services after delivery.

Similarly, LMHD's state-funded **Health Access Nurturing Development Services**, (HANDS) is a home-visitation program, which targets first-time parents and their babies across Louisville Metro. HANDS shares Healthy Start's positive results.

**Founding Principle:** Improve access to services where people live



“I think it's great to have Neighborhood Places around the city cause they welcome everyone. It's wonderful and great to feel good about how they help you out a lot.”

– Client

# AUGUST 2007

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## Working together for families is an *ART* that appreciates... **DIVERSITY**

The uniqueness and diversity of Neighborhood Place is both a strength and an asset in serving families. Not every Neighborhood Place is the same; each is configured to meet the needs of the neighborhoods and people it serves.

Louisville's population of immigrants and refugees has grown steadily over the last decade, and no Neighborhood Place sees more of these new arrivals than South Central Neighborhood Place. Jefferson County Public Schools' **English as a Second Language** (ESL) staff have been located on the South Central campus since South Central opened three years ago. ESL staff test immigrant and refugee children to determine the proper placement in school, refer families to Neighborhood Place for other services they need, including immunizations, WIC and Food Stamps, and are on hand to translate when needed.

Other programs were created to address needs identified in specific areas of the community. The **BRIDGES** (Building Resilient, Intelligent, Drug-Free Graduates via Empowerment and Service) program works with young people and their parents to provide a supportive and safe environment, and offers constructive activities and skill-building sessions. BRIDGES is designed to help youngsters make good life decisions and avoid future alcohol and drug abuse.

**Healthy Journey for Two**, a program of Seven Counties Services, provides prevention and education services for pregnant and breastfeeding women to reduce the effects of tobacco, alcohol and drugs on the child. Healthy Start/HANDS and Healthy Journey for Two coordinate their efforts to identify pregnant woman who needed substance abuse intervention and link them with services.

An array of service providers review data and survey each Neighborhood Place community to determine needs. Then they respond accordingly by crafting programs that are delivered in a language a particular group might require, targeted to men, women, children or teens, and are culturally appropriate for that group.


**Founding Principle:** Recognize the diversity of communities served as well as the diversity of service providers.



**"This is the first time since I've been in the United States that I have seen my language in a public place."**

*— Client referring to welcome sign in Farsi*

# SEPTEMBER 2007

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2	3 Labor Day	4	5	6	7	8
9	10	11	12	13 Ramadan Rosh Hashanah	14	15
16	17	18	19	20	21	22 Yom Kippur
23 30	24	25	26	27	28	29

## Working together for families is an *ART* that builds... *RELATIONSHIPS*

An early tenet of Neighborhood Place – “Recognize that collaboration occurs among people, not among institutions” – affirms the importance of relationships. These relationships, which exist among staff members, across partner agencies, and with local non-profit organizations, all enhance the outcomes for Neighborhood Place families.

Neighborhood Place administrators – one assigned to each Neighborhood Place – see their role as facilitator, monitor, and nurturer. They facilitate the flow of information between staff members, monitor data and outcomes, and nurture cordial, cooperative relationships among the staff at their sites. They also collect and share family success stories, and make sure staff celebrate successes.

Newer Neighborhood Place partner agencies are building relationships. **Community Action Partnership (CAP)** has formed a partnership with the Kentucky Works Program (KWP), the state’s Temporary Assistance to Needy Families program. CAP employment counselors help KWP clients meet the stringent new requirement that more of them participate in work, post-secondary education or community service. CAP staff also work with other Neighborhood Place agencies to provide neighborhood outreach, emergency food supplies, and summer lunch for school children.

Neighborhood Place also values and nurtures relationships with faith-based organizations and non-profit agencies. Another founding tenet, “Support community endeavors that transcend and augment any single agency’s mission,” is taken to heart. As an example, the **Louisville Asset Building Coalition**, a collection of some 60 business, faith-based and non-profit agency partners, was formed to support working families who want to improve their finances. Here, Neighborhood Place helps get the word out about the Earned Income Tax Credit, a federal program designed to put more money into the pockets of poor families.

**Founding Principle:** Build relationships to solve problems and strengthen responses.



“One of the things that is carrying us along is the wonderful one-family-at-a-time success stories that we have gathered and shared over time.”

– Staff member



# OCTOBER 2007

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
	1	2	3	4	5	6
7	8  Columbus Day	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

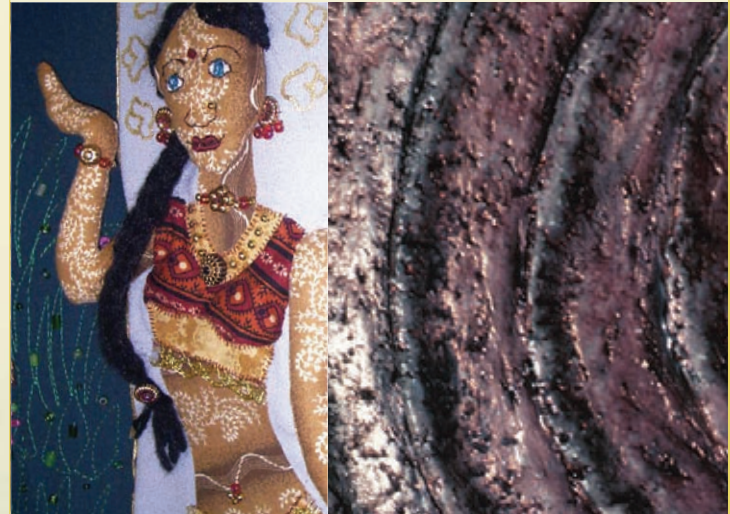
## Working together for families is an *ART* that takes... *INVOLVEMENT*

There is no shortage of people who are interested in or open to serving on one of the eight Neighborhood Place **Community Councils**. Members recruit new members. Some are clients of Neighborhood Place who volunteer or are invited to participate, some are business-people who live or work in the neighborhood, and others are representatives of community organizations. While new members generally are not familiar with the procedures of board service, once trained they quickly gain confidence in their ability to participate effectively. They find Neighborhood Place a safe atmosphere that strives to be a model for community-based engagement and decision-making.

Community Councils provide guidance and recommended the services offered at each site. For example, Council members often initiate and assist with efforts to improve attendance in Jefferson County Public Schools. Council folks help organize Back-to-School Fairs, which help students get ready to begin the year by providing information, immunizations and uniforms. They also solicit area businesses for school supplies, and stress to neighborhood parents the need for children to attend school everyday. The **Managing Board**, which is made up of a representative from each Community Council and from each partner agency, establishes policies and sets outcomes.

At first, neighborhood non-profit organizations questioned the Neighborhood Place concept. "Non-profits were afraid that this change was going to put them out of business, that the governmental agencies were going to dictate what to do and how to do it," said one original agency member. "But instead it gave the non-profits more freedom to devote some of their energy to other things they wanted to do in the communities." For instance, the Community Ministries, which represent churches in each area of town, hold seats on the Councils. In this way, they became a voice at the table and are engaged in governance, bringing up community needs and gaps that need to be filled and helping set the direction of Neighborhood Place.

**Organizational Value:** Involve neighborhood residents in decision making



*"Serving on the council has been valuable, as well as enjoyable...we spend our time wisely trying to identify and meet needs of families in our area."*

*— Community Council member*

# NOVEMBER 2001

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
				1	2	3
4	5	6 Election Day	7	8	9	10
11 Veterans Day	12	13	14	15	16	17
18	19	20	21	22 Thanksgiving Day	23	24
25	26	27	28	29	30 	



## Working together for families is an *ART* that takes... *CREATIVITY*

Creativity has always been a characteristic of the Neighborhood Place model. Those first partners not only were creative, they also were adventurous as they planned the first Neighborhood Place – “*Let’s open one and find out how and if it works!*”

A creative, adventurous spirit also is alive today. A number of efforts are underway not only to improve Neighborhood Place services, but also to break new ground in the way that those services are delivered. Future plans call for Neighborhood Place to:

- Work with the Louisville Metro Housing Authority, Louisville Metro Housing and Community Development, and Coalition for the Homeless to establish a virtual “front door” to housing services.
- Partner with the state to implement a web-based Simplified Access and Service Management system that will reduce the time staff spend filling out forms, help determine in a single process a families’ qualification for all available benefits, and allow staff more time for interaction with families.
- Implement a new Food Stamp initiative, which will provide crucial support to working poor and needy households, to help educate those who are not currently enrolled about this federal nutrition assistance program.
- Work with other Louisville Asset Building partners to refine and implement a local asset-building agenda that enhances families’ savings, guards them against predatory lending, and boosts home-ownership.
- Collaborate with the Louisville Metro Health Department on the deployment of its new mobile health unit.
- Create a linkage with Family Health Centers, Inc. to help families that are income eligible to apply for or recertify medical cards.

**1993 Vision Statement:** “The Regional Service Center (now Neighborhood Place) will be a collaborative effort where people come together to develop creative solutions and expand options for parents and children. Services will be provided in an environment that is responsive, flexible and respectful, recognizing and utilizing families’ inherent strengths and talents.”



# DECEMBER 2007

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
						1
2	3	4	5 First Day of Hanukah	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31 New Year's Eve	Christmas Day	Kwanzaa Begins			

# Neighborhood Place locations

Community Councils, made up of customers and people who live and work in the area, guide services, which are tailored to fit each Neighborhood Place. Administrators assure that work is coordinated within each site and with the community.



[www.neighborhoodpl.org](http://www.neighborhoodpl.org)

**First Neighborhood Place  
at Thomas Jefferson Middle School**

1503 Rangeland Road 40219  
962-3160

Administrator: Linda Chatmon  
Council Chair: Shedrick Jones, Sr.

**Newburg Family Health Clinic (satellite site)**

4810 Exeter Avenue 40218  
458-0778

**Neighborhood Place at 810 Barret  
Urban Government Center**

810 Barret Avenue 40204  
574-6638

Administrator: Georgia Turner  
Council Chair: Shawn Gardner

**South Jefferson Neighborhood Place**

1000 Neighborhood Place 40118  
363-1424

Administrator: Polly Mayer  
Council Chair: Pamela Jetton

**Valley Traditional High School (satellite site)**

10200 Dixie Highway 40272  
485-7310

**Neighborhood Place Northwest  
at Shawnee High School**

4018 West Market Street 40212  
485-7230

Administrator: George Holmes  
Council Chair: Albert Saunders

**Neighborhood Place Ujima  
at DuValle Education Center**

3610 Bohne Avenue 40211  
485-6710

Administrator: Sterling Neal  
Council Chair: Manfred Reid, Sr.

**Neighborhood Place of the  
Greater Cane Run Area**

3410 Lees Lane 40216  
485-6810

Administrator: Woody Miller  
Council Chair: to be named

**Neighborhood Place South Central**

4255 Hazelwood Avenue 40215  
485-7130

Administrator: Nancy Lasky  
Council Chair: Craig Oeswein

**Neighborhood Place Bridges of Hope  
Family Investment Center**

1411 Algonquin Parkway 40210  
634-6050

Administrator: Donna Morton  
Council Chair: Sally Baker

**L & N Building (satellite site)**

908 West Broadway 40203  
595-4575

All sites Louisville, Kentucky

Many thanks to the students of Studio2000, a program of the Louisville Metro Office of Youth Development that trains young artists, for creating the beautiful artwork on these pages. For information visit [www.louisvilleky.gov/oyd/studio2000](http://www.louisvilleky.gov/oyd/studio2000)

To learn which Neighborhood Place is nearest you visit [www.neighborhoodpl.org](http://www.neighborhoodpl.org) and click on "My Louisville." The Neighborhood Place 2006 Services and Outcomes Report also can be found on the website.